Pairing and Streaming Guide for "Made-for-iPhone (MFi)" Hearing Aids

Quick Guide

Pairing

Step 1

Check the compatibility of your mobile device:

- Please note that direct streaming functionality is compatible with iPhone5 and later.
- You can find the list of the compatible Apple devices here: https://support.apple.com/en-us/HT201466

Made for
 iPhone

Step 2

Check the wireless availability of your hearing aids:

- Your hearing aids should be ON. Immediately after turning your hearing aids on, you will hear a sound which ensures that the hearing aids are now on.
- Please turn off and on your hearing aids once, before starting to pair.

Non-rechargeable hearing aids

Rechargeable hearing aids

L R

Step 3

Go to the "Settings" option in the main menu …
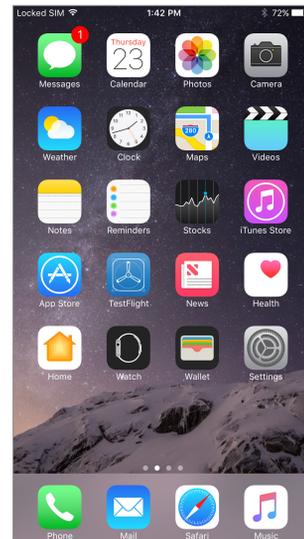
Step 4

Select the option "General" under "Settings" …

Step 5

Select the option "Accessibility" under "General" …

Step 6

Select the option "Hearing Devices" under
"Accessibility" …
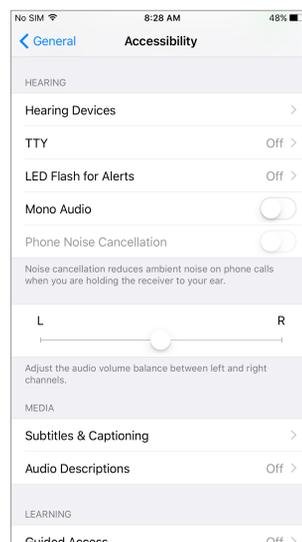
Step 7

Activate Bluetooth by swiping the menu bar next to
the option "Bluetooth" to the right …

If Bluetooth is already activated on your Apple device,
this step will be skipped automatically.
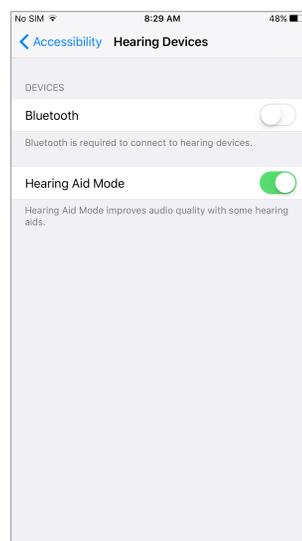
Step 8

Your Apple device will detect your hearing aids
automatically.

Please tap on the names of your hearing aids …
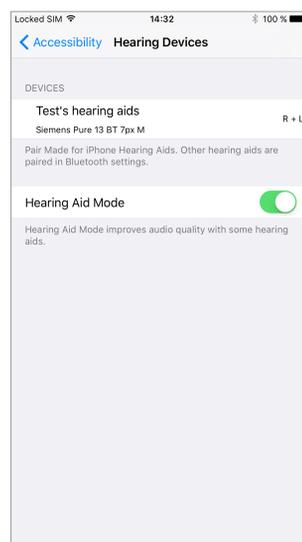
Step 9

… and you will get a pairing request in a pop-up window where you have to tap "Pair".

Please note that you will get a separate pairing request for each hearing aid i.e. if you have 2 hearing aids, then you will get 2 pairing requests.
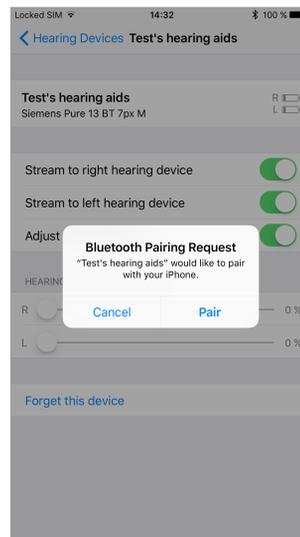
Step 10

As soon as the pairing has been successful, you will see the basic information of your hearing aids (e.g. battery levels) and basic settings that you can manage via your Apple device (microphone volumes, presets, etc.)

Please note that the user name that was entered during the fitting session will be displayed as "XXX's hearing aids" on your Apple device.
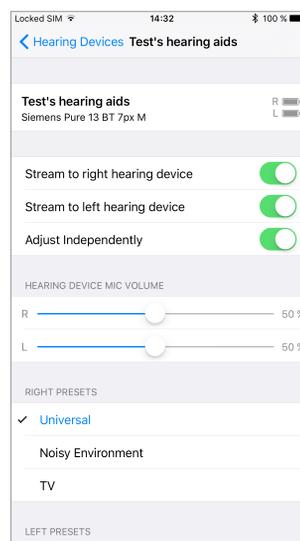
Step 11

By tapping the option "Hearing Devices" in the top left corner of the previous screen, you reach a menu where you should be able to see:

- the names of your hearing aids in blue,
- the info on which hearing aids are connected ("L" for "left" and "R" for "right"), and
- the "ok" symbol on the left side indicating that the hearing aids are paired.
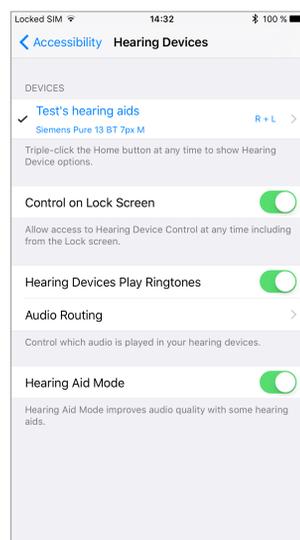
Step 12

Please download Signia myControl App from the App Store of your Apple device, install it and open the App after successful installation.
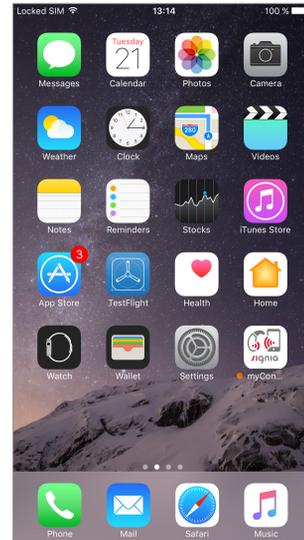
Step 13

A pop-up window asks permission for the app to access the location service of your Apple device to improve your hearing quality by accessing information from the Apple device motion sensors.

Please note that you only get this notification if the "location service" option is already activated on your Apple device under:
Settings >> Privacy >> Location Services

If location services are not active, this popup window will not appear. When you activate location services, you will see this pop-up window after re-opening the myControl App.
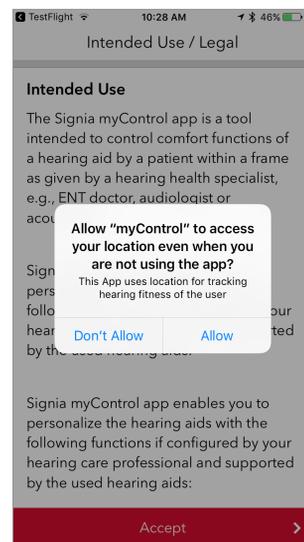
Step 14

Another pop-up window asks permission for the app to access your motion & fitness activity to improve your hearing quality by accessing information from the Apple device motion sensors.

Please note that you only get this notification if the "fitness tracking" option is already activated on your Apple device under:
Settings >> Privacy >> Motion & Fitness >> Fitness Tracking

If fitness tracking is not active, this popup window will not appear. When you activate the "fitness tracking" option, you will see this pop-up window after re-opening the myControl App.
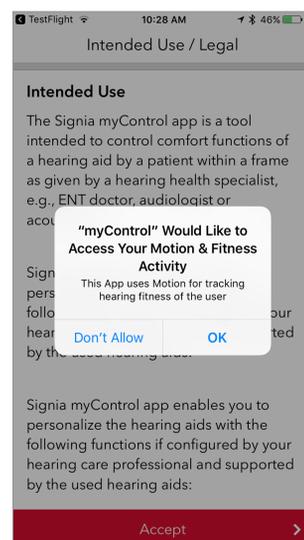
Step 15

Tap "Accept" to approve the General Terms of Use and continue …
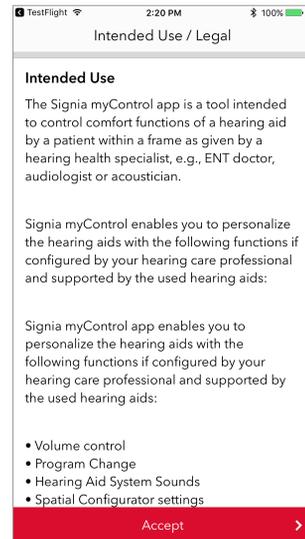
Step 16

Tap "Let's start" …
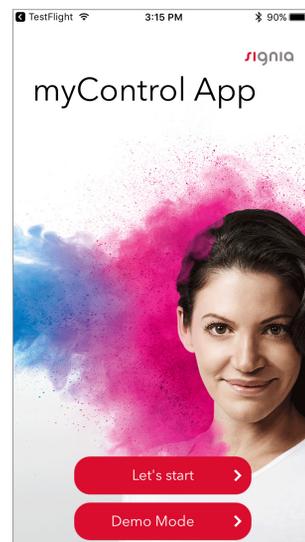
Step 17

Read the pairing setup information and tap "Next".

You can skip this window if pairing to your Apple device has already been established successfully …
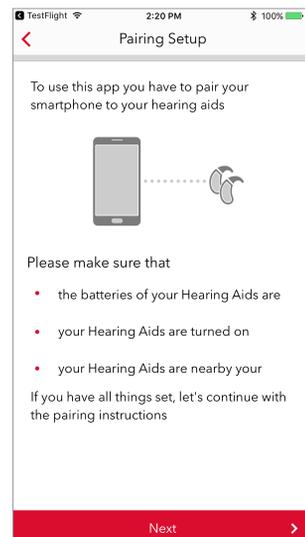
Step 18

Read the pairing instructions and tap "Next".

You can skip this window if pairing to your Apple device has already been established successfully …
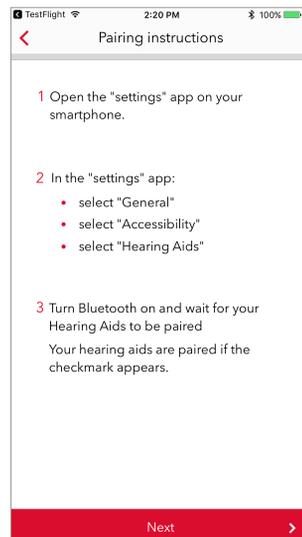
Step 19

Your hearing aids will be paired with the myControl App …
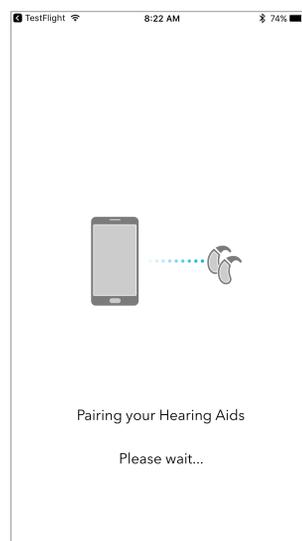
Step 20

Pairing with the app is completed successfully.
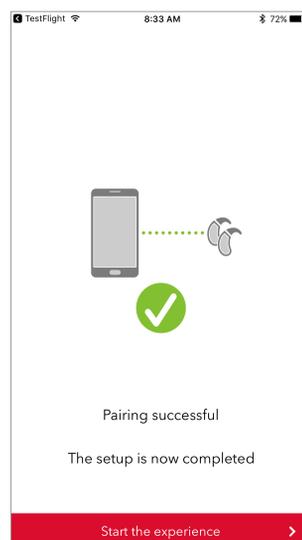
Direct Streaming

Step 1

Start direct streaming e.g. by tapping the "Music" icon
on the main menu.
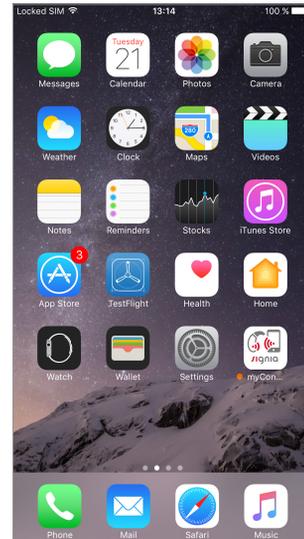
Step 2

As soon as the song starts to play, the sound is
streamed directly into your hearing aids (the display of
"Test's hearing aids" at the bottom indicates that the
device is streaming).
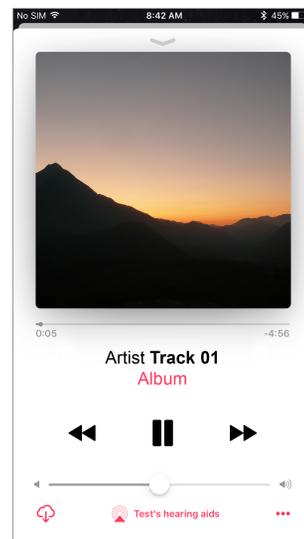
Step 3

In the event of an incoming phone call (or a WhatsApp, Skype or Facetime call), streaming stops automatically and you hear the ringtone of your device.

Step 4

As soon as the call ends, music streaming continues from the point where it stopped.
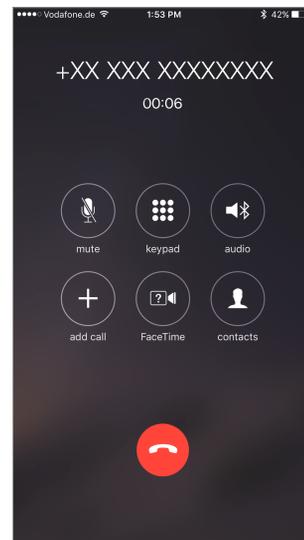
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"Made for iPhone" means that an electronic accessory has been designed to connect specifically to iPhone and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPhone may affect wireless performance.

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